4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38. 39 40 41 42 43

44

2

NISQUALLY PINES COMMUNITY CLUB COLLECTION POLICY **JANUARY 1, 1997**

Revised and effective October 1, 2014

1. PURPOSE

To establish procedures for the collection of delinquent dues and assessments as established by the members and Board of Directors of Nisqually Pines Community Club, Resolution 94-1, and other policies.

2. DEFINITIONS

- The delinquent amount is that part of the balance that exceeds the amount due as monthly payments.
- Any water use and special assessments, (i.e. infraction, fines) are in addition to this amount.
- Regular monthly payments are calculated by dividing the annual assessment by 12.

3. PROCEDURES

- A. The Pine's office will mail a statement to each member's account approximately the 25th day of each calendar month. This statement will show the amount owed by each member, plus any special assessments, fines, or any accrued interest on the account. The total amount shown on this statement is due in full by the end of the 15th day, (or at the end of the first business day after the 15th day), of the following calendar month from which the statement was issued.
- B. If no payment is received on an account by the Pine's office as stated in 3A and the account is \$40.00 or more past due, a \$20 late charge is automatically added to the account of that lot.
- C. After the 15th day of a calendar month, a 1% interest will apply on the unpaid balance and will increase by 1% each month the account is delinquent for a total of 12% on the unpaid balance.
- D. At the end of the first business day after the 15th day if an account is deemed delinquent, over 60 days past due a letter will be mailed to the owner, explaining that the account balance is overdue.
- E. At the beginning of business hours of the Monday after the 16th of the month of any calendar month, the water manager and/or maintenance

 staff will place a door hanger on the door handle or fence gate of the residence, explaining that water service will be terminated on the Wednesday following the Monday after the 16th.

- F. If the water service to any residence is terminated, by the water manager or maintenance staff, a \$20 disconnect/ reconnect fee, is automatically added to that delinquent account.
- G. Once a residence has the water service terminated due to a delinquent account, the entire dollar amount of the account must be paid in full before water service is restored.
- H. The Nisqually Pine's Board of Directors can act in the best interest of the Community and negotiate a workable settlement for restoration of water services with any member when his or her water service is terminated for account delinquency. The property owner who will lose water service can appear and plead their case, or work out a payment schedule with the Board of Directors at the next board meeting. The Board of Directors may change the meeting and water shutoff dates due to holidays and scheduling conflicts. (If the member's lot has no water service hook up, the letter will be mailed and actions will proceed to (I).
- Whenever an account reaches a \$500.00 balance due a lien will be filed against the real property or if the Board in its discretion deems it in the best interests of the association to file a lien against a lot it may do so at any time so long as the account for that lot is delinquent and the Board determines that reasonable efforts have been made to encourage compliance and payment, and further delay is not likely to be productive. A \$200.00 charge will be added to offset the cost of preparing, filing, and eventual release of the lien. A copy of the lien will be mailed to the member.
 - 1. If the balance is not paid after 30 days from the date of the lien notice a letter will be sent explaining that the account has been referred to the attorney, and that further action will follow if the member takes no action. All costs will be added to the member's account. The attorney will then follow procedures for collections.

At any time, if the member brings the account current, all actions will stop and a release of lien will be prepared and filed. Any costs for actions in process at the time of the payment will be added to the member's account.

4. 12-MONTH SPECIAL PAYMENT PLAN

89 90 91 92	account has not been referred to the attorney for collection, the member can set up a 12-month special payment arrangement as follows:
93 94 95 96 97	 Members who cannot make this payment arrangement must appear before the Board of Directors to discuss their account and an agreed upon payment plan.
98 99 100	 All payment plans will be put in the form of a promissory note and signed by the property owner and authorized staff.
101 102 103	 Failure to keep the terms of the promissory note will result in immediate collection action. (See PROCEDURES, Item (3D).
104	5. RETURN CHECK POLICY
105 106 107 108	 A. \$15.00 Returned check fee will be placed on account that a check has been returned for non-payment.
109 110 111	B. Checks will no longer be accepted for payment by a member who writes 2 or more checks within 1 year that are returned by a bank for any reason.
112	6. PAST DUE ACCOUNTS
114 115	A. All accounts six months past due will be forwarded to the Board of Directors for consideration for foreclosure.
116 117 118 119	<i>s f</i>
120 121 122	Eric Weaver, President / Date Tonie Barton, Vice President Date
123	